



## Software Support Issue

- Error Details:** After installing Don't Panic – Photo Edition Version 4.0.5 an error will occur each time the software is run. After the splash screen is displayed a message box will appear with the message "Runtime Error '0'". Once you click OK the application will terminate.
- Versions Affected:** 4.0.5
- Error Description:** The above issue is caused by a missing DLL file that wasn't included in the installation package.
- Resolution:** To resolve this problem go to <http://www.imagerecall.com/updates>. Then select Photo Edition as the product version and your place of purchase. Then click Submit and you will be taken to the available updates page. Download and install version 4.0.6 or above as this contains the required fix to the software.

NOTE: You will not have to re-activate the software when you install an update.